









Location:
Islamabad, Pakistan











5 YEARS

- Hybrid Inverters
- Off-Grid Inverters
- Lithium Batteries





Terms and Conditions

- 1. The warranty includes a 2-year service warranty and a 5-year parts warranty (terms and conditions apply) from the date of purchase.
- 2. The warranty coverage is strictly limited to internal component failures and does not extend to any external parts, accessories, or peripherals including but not limited to cables, connectors, enclosures, or mounting hardware.
- 3. The warranty will be void if the inverter is opened, tampered with, or modified by unauthorized personnel.
- 4. Any repair or servicing performed by non-authorized technicians will invalidate the warranty.
 - 5. Damage caused by connecting loads beyond the inverter's rated capacity will not be covered under warranty.
- 6. Overloading the inverter by connecting more solar panels than the specified limit will void the warranty.
- 7. If a repair cannot be performed in Pakistan, the inverter will be shipped to China for servicing at the customer's expense, including all shipping and handling costs.
- 8. The warranty does not cover damage due to misuse, accidents, power surges, or natural disasters.
- 9. Normal wear and tear of consumable parts (such as fans and fuses) is not covered under warranty.
- 10. Incorrect installation or failure to follow the user manual will void the warranty.
- 11. SunVista reserves the right to revoke, modify, or deny warranty claims at its sole discretion.
 - 12. Warranty terms are subject to change as per the policies of the Chinese manufacturing company.
- 13. Customers must provide the original invoice as proof of purchase for all warranty claims.
- 14. All warranty claims must be processed exclusively through authorized SunVista service centers.
- 15. Inverter warranties consist of 2 Years Part Replacement and 3 Years Repair Warranty,
 - 16. Battery warranty consists of a 5 years complete internal parts warranty along with 6000 rated life cycles.
 - By purchasing and using SunVista Inverters, the customer agrees to comply with and be bound by these terms and conditions.



inverter Model:										
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Stamp and Date: